



NHS Lancashire and South Cumbria
Mersey and West Lancashire Teaching Hospitals NHS Trust
NHS Cheshire and Merseyside



Shaping Care Together Programme Update

Sefton Council
Overview and Scrutiny Committee
Adult Social Care and Health

Dr Kate Clark

20 February 2024

Background to Shaping Care Together

- Shaping Care Together (SCT) programme looks at how we can organise, operate and provide services that provide safe and excellent care across seven key service areas.
- A programme designed to stabilise and improve ‘fragile services’.
- Making the most of existing funding, workforce and estates.
- Runs in tandem with the coming together of two trusts to create Mersey and West Lancashire Teaching Hospitals.

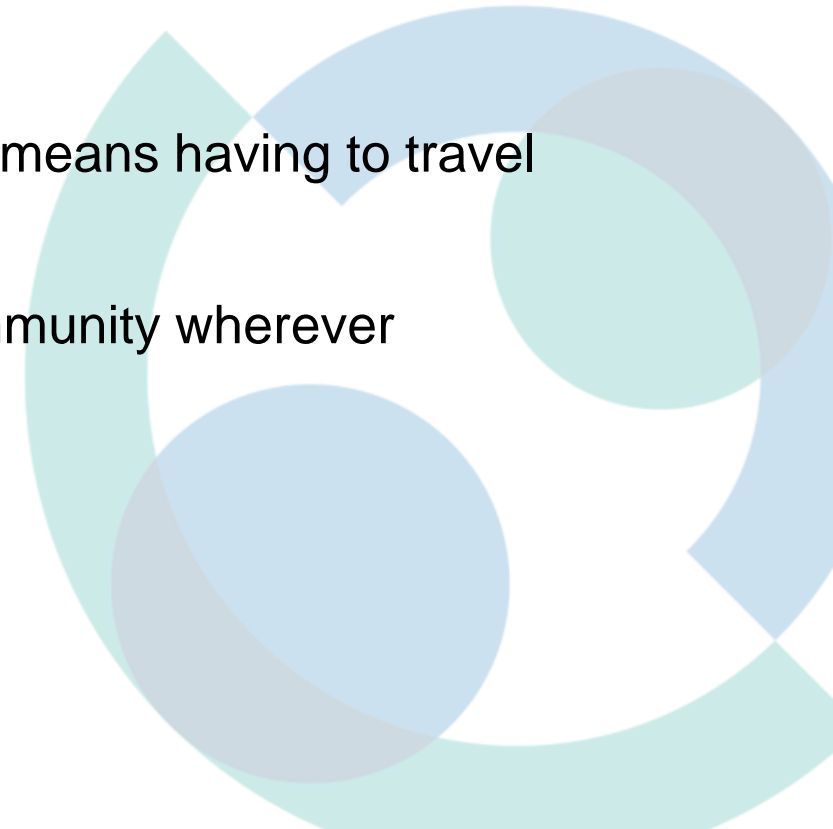
Initial engagement

- More than 30 stakeholder meetings (including public meetings, workshops, staff meetings and discussion groups)
- Almost 2,500 responses to the questionnaire
- More than 500 comment cards completed
- More than 350 staff responses to the survey

Initial engagement

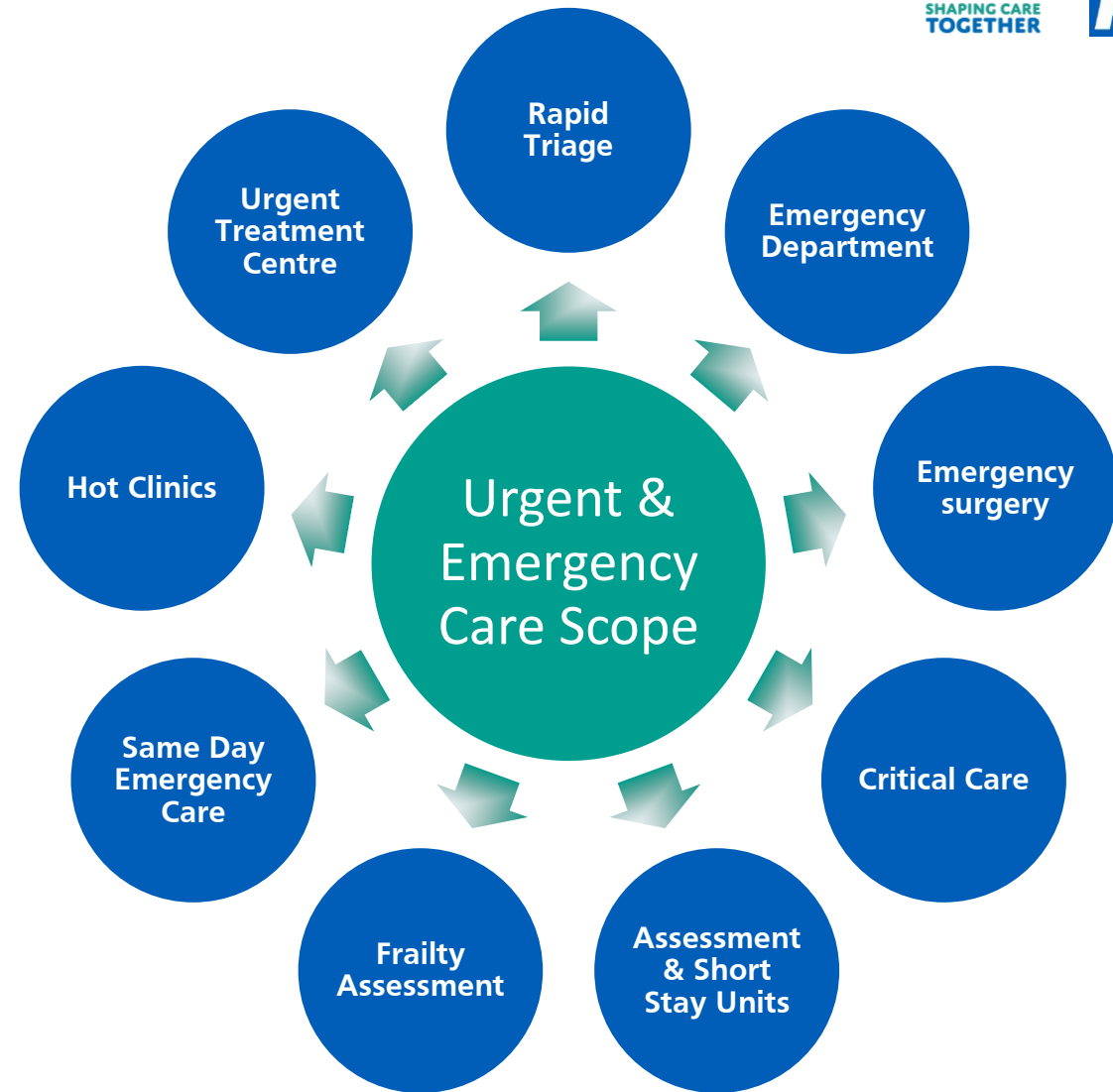
Some of the key themes to emerge were:

- To reduce waiting times for outpatient appointments.
- To ensure the best possible standard of care, even if that means having to travel a little further.
- Having care provided closer to home and in the local community wherever possible.



Starting with Urgent & Emergency Care (UEC)

- Start with UEC as it affects so many other service areas
- We'll be looking at patient journey's across UEC



Next phase of engagement

- More public, patient, staff and stakeholder engagement
- Case for Change to be published
- Options appraisal process to narrow down the long list to short list
- Pre-Consultation Business Case (PCBC) towards end of 2024

Aims, ambitions and principles

With the funding, people and other resources available, we will develop options that:

- Provide excellent care, which is safe and sustainable, now and in the future.
- Provide the same level of service to everyone all of the time.
- Make sure that urgent and emergency care is designed to work in partnership with other service areas in a way that will help improve patient experience and the quality of care.





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SHAPING CARE
TOGETHER

Thank you